

Video card and driver unusable after Windows update 1803 build 17134.48 [SOLVED]

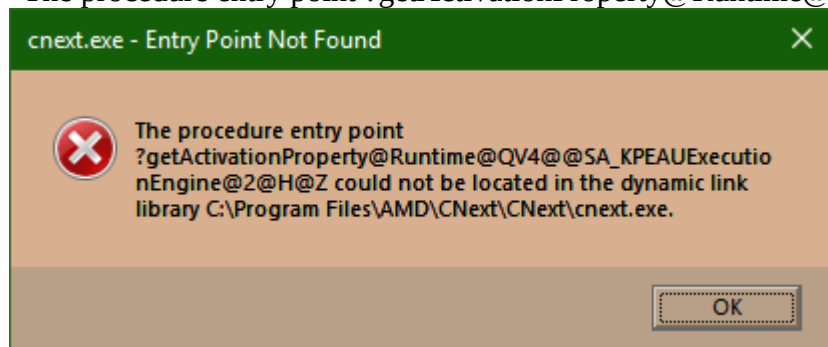
After Windows 10 x64 updated itself to version 1803 build 17134.48, AMD driver stoped working and my video card is not recognized by Windows. Here is how I solved it, perhaps someone else have the same problem.

- After Windows 10 x64 updated itself to version 1803 build 17134.48, AMD driver stoped working.

- My video card is Sapphire AMD Radeon R7 370 (2Gb).

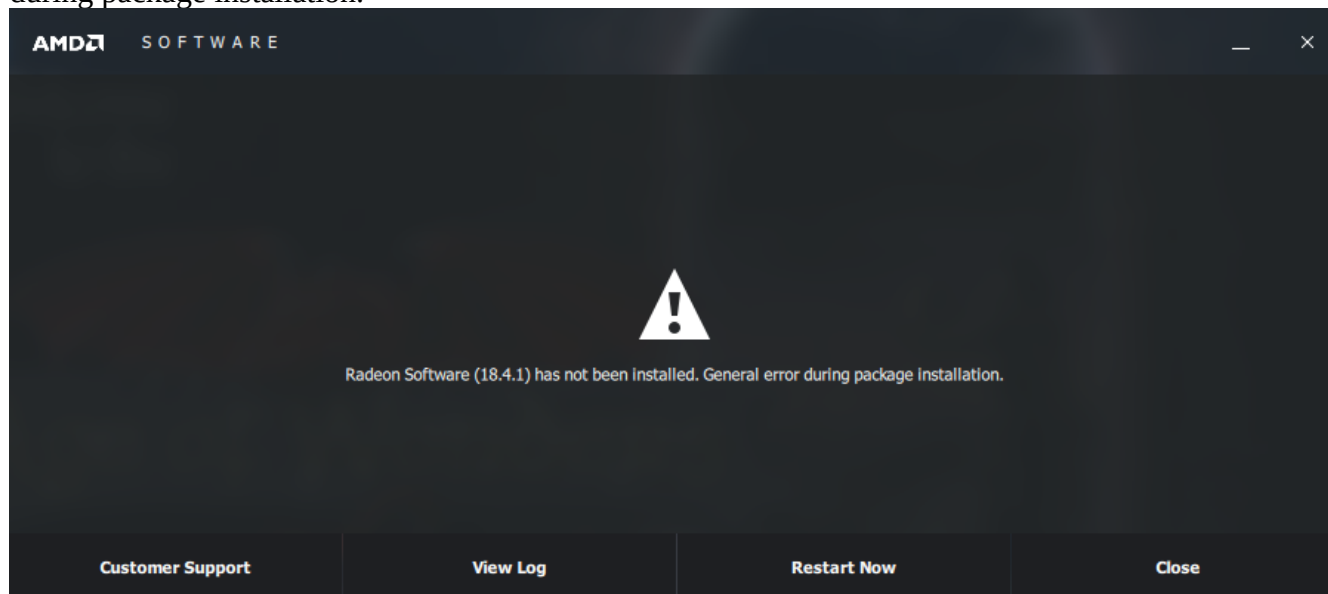
- I tried to reinstall the latest AMD driver and no effect. When I try to manually start RADEON SETTINGS I get the following error message:

"The procedure entry point ?getActivationProperty@Runtime@QV4@@"SA_KPEAUExecutionEngine@2@H@Z could not be located in the dynamic link library C:\Program Files\AMD\CNext\CNext\cnext.exe."

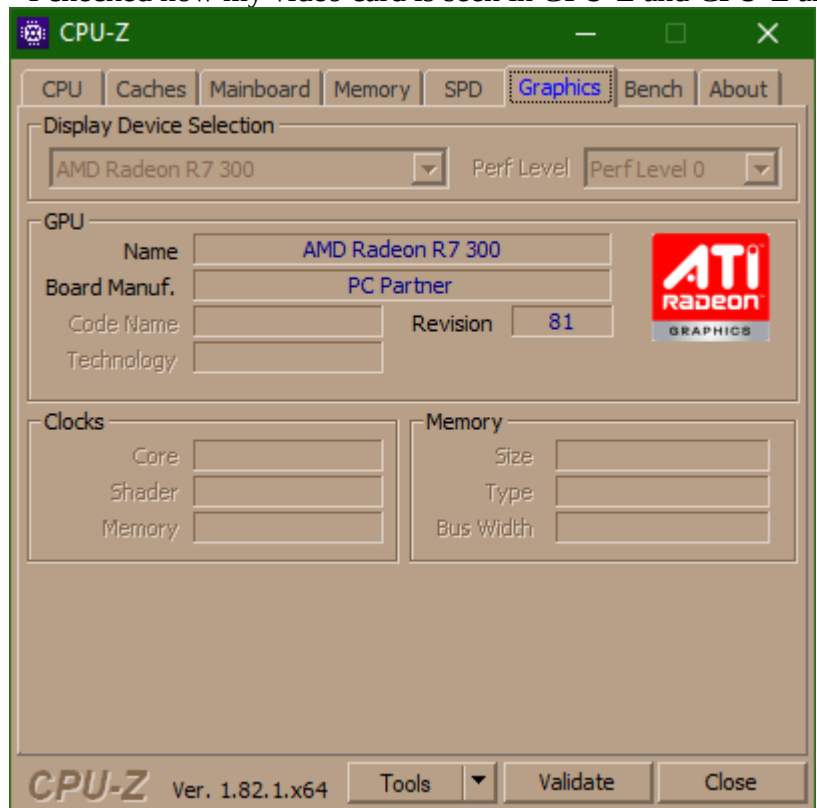


- I go ahead for a clean reinstall. Removed all AMD software with AMDCleanupUtility.exe located on c:\AMD\Win10-64Bit-Radeon-Software-Adrenalin-Edition-18.4.1-Apr26\Bin64\AMDCleanupUtility.exe and proceeded to CLEAN install AMD driver from the latest package: v.18.4.1.

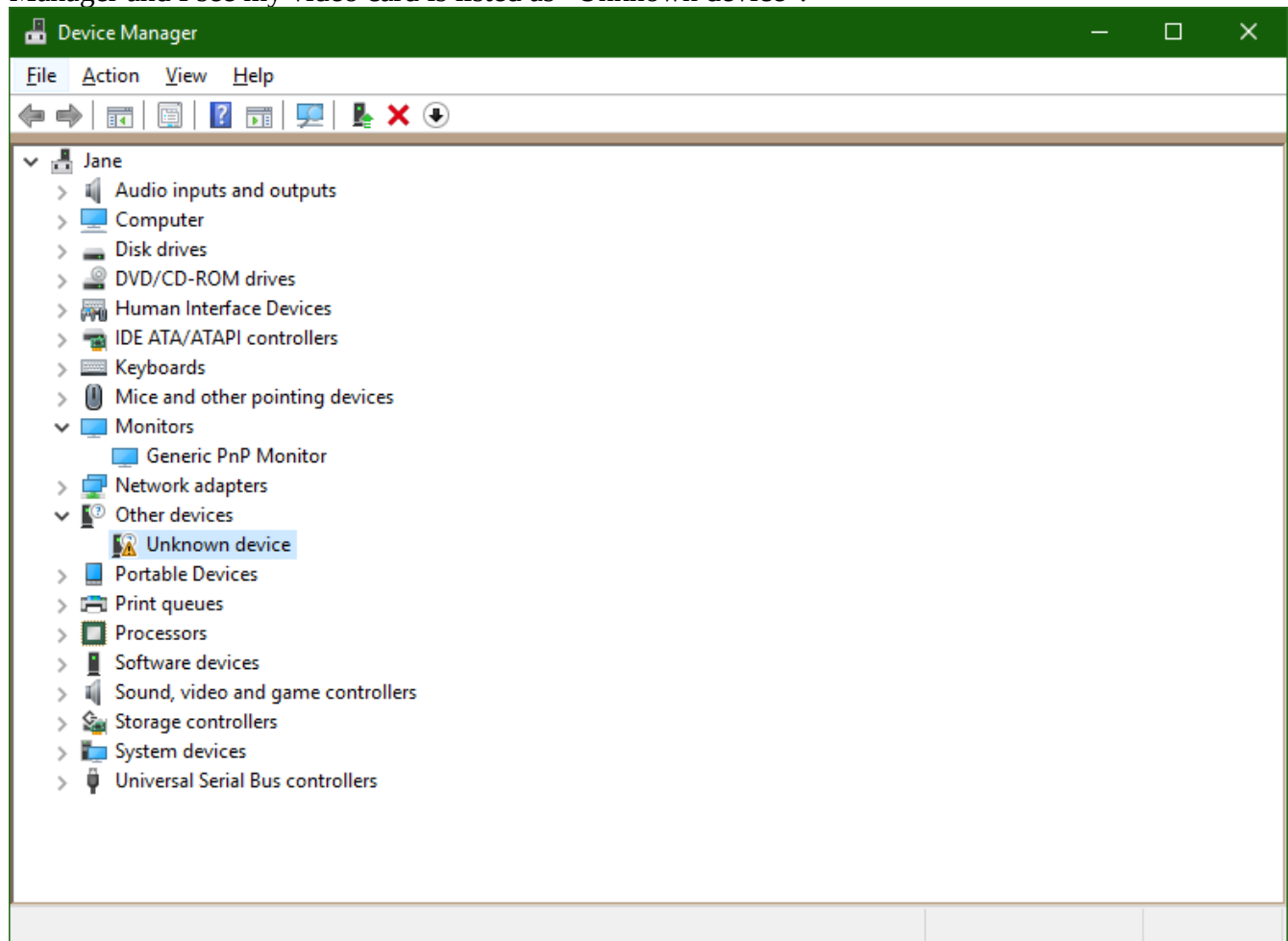
- After installation I got the following message: Radeon Software (18.4.1) has not been installed. General error during package installation.



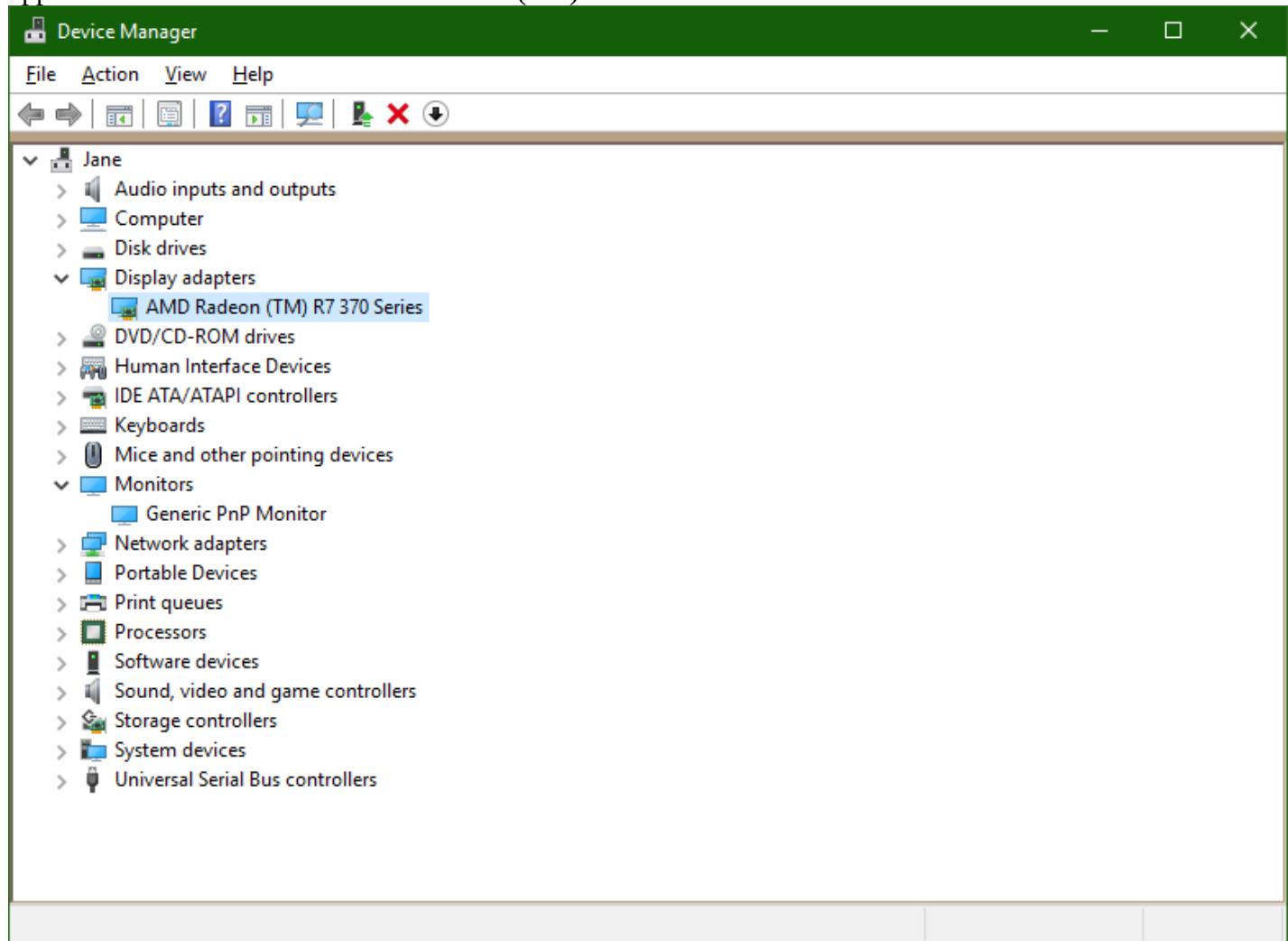
- I checked how my video card is seen in GPU-Z and CPU-Z and I had surprise to see is not recognized at all.



- At this point I realized is because of Windows device manager, not because AMD driver. I opened Device Manager and I see my video card is listed as “Unknown device”.



- Right-click on it > Uninstall device and then hit “Scan for hardware changes” icon. Ta-daaa, my video card appeared where it should be: AMD Radeon (TM) R7 370 Series



- At this point I reinstalled the video driver again and everything worked great. Problem solved.